CMP: ₹ 1023

Target: ₹ 900 (-12%)

Target Period: 12 months

April 29, 2023

New order bookings below guided range...

About the stock: Tech Mahindra (TechM) has over 1.2 lakh employees across 90 countries serving 1000+ clients with higher exposure to telecom (40% of revenues).

- Apart from telecom, the company caters to BFSI, manufacturing & retail
- TechM has grown organically and inorganically (dollar revenue CAGR of 6.7% over the past five years)

Q4FY23 Results: TechM reported weak overall numbers in Q4FY23.

- Revenue grew 0.3% QoQ in CC terms
- EBIT margins declined ~80 bps QoQ at 11.2%
- Won new deal TCV of US\$592 mn, down 26% QoQ & 41% YoY

What should investors do? TechM's share price has grown by ~1.5x over the past five years (from ~₹ 671 in April 2018 to ~₹ 1,023 levels in April 2023).

We change our rating on the stock from HOLD to REDUCE

Target Price and Valuation: We value TechM at ₹ 900 i.e., 13x P/E on FY25E EPS.

Key triggers for future price performance:

- Healthy deal wins, traction in communication segment led by legacy modernisation, 5G, customer care, automation, network and cloud to drive revenues
- Restructuring of low margin portfolios, acceleration in Europe and improving demand from lift & shift deals to drive 8.4% CAGR in FY23-25E
- Margins are expected to improve due to pyramid optimisation, exit of low margin business, lower subcontractor costs and utilisation improvement

Alternate Stock Idea: Apart from TechM, in our IT coverage we also like Infosys.

- Key beneficiary of improved digital demand, industry leading revenue growth and healthy capital allocation prompt us to be positive
- BUY with a target price of ₹ 1,600

Key Financial Summa	ry						
				5 Years			2 years
Key Financials	FY21	FY22	FY23	CAGR (FY18-	FY24E	FY25E	CAGR (FY23-
				23)			25E)
Net sales	37,855	44,646	53,290	11.6	56,199	62,605	8.4
EBITDA	6,847	8,020	8,029	11.3	8,711	10,521	14.5
EBITDA Margin (%)	18.1	18.0	15.1		15.5	16.8	
Net Profit	4,428	5,566	4,831	4.9	5,683	6,649	17.3
EPS (₹)	50.2	63.1	54.8		58.3	68.3	
P/E	20.4	16.2	18.7		17.5	15.0	
RoNW (%)	17.8	20.7	17.3		18.3	19.2	
RoCE (%)	19.8	22.5	20.5		21.0	22.2	

Source: Company, ICICI Direct Research

CICI direc Research

REDUCE

Tech Mahindra

Particulars			
Particular			Amount
Market Cap (₹ Crore)			99,655
Total Debt (₹ Crore)			1,578
Cash and Invest (₹ Cr	ore)		7,038
EV (₹ Crore)			94,196
52 week H/L			1297/ 944
Equity capital			439
Face value			₹5
Shareholding pat	tern		
Jun-22	Sep-22	Dec-22	Mar-23

	Jun-22	Sep-22	Dec-22	Mar-23
Promoters	35	35	35	35
FII	30	28	28	27
DII	21	24	24	26
Public	14	13	13	12

Price Chart



Recent event & key risks

- New CEO joining in December 2023
- Kev Risk: (i) Higher-thanexpected revenue, (ii) Betterthan-expected margins

Research Analyst

Sameer Pardikar sameer.pardikar@icicisecurities.com Suiav Chavan sujay.chavan@icicisecurities.com

Result Update

Key Financial Summai	ý						
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Key takeaways of recent quarter & conference call highlights

- The company's dollar revenue growth was flat QoQ with revenue of US\$1,668 million (mn) while CC growth came in at 0.3% QoQ. In rupee terms, TechM reported revenue of ₹ 13,718 crore, down 0.1% QoQ. CME segment reported growth of 1.8% QoQ in CC terms while enterprise segment declined by 0.7% QoQ in CC terms. IT services revenue was flat during the quarter and BPS segment declined 0.4% QoQ
- Vertical wise, CME (40.1% of mix), manufacturing (15.9% of mix) & BFSI (15.9% of mix) reported growth of 0.7%, 1.5% & 0.3% QoQ, respectively, while retail declined 10.4%. Hi-tech revenue was flat sequentially
- Geography wise America (49.6% of mix) declined 0.3% QoQ while Europe (25.3% of mix) grew 3.5% QoQ. RoW region reported revenue decline of 2.9% QoQ
- EBIT margins of the company during the quarter declined 80 bps QoQ to 11.2%. The company mentioned the margins declined due to the impact of:
 i) -60 bps impact of currency headwinds & ii) -90 bps impact of higher SG&A spend mitigated by the tailwind of +70 bps due to operational efficiency & lower sub-contractor expenses. The company mentioned that the higher SG&A expenses in Q4 were due to some year end cost cropping up and indicated that these expenses will normalise in the coming quarters
- For FY23 the company reported revenue of US\$6,607 mn, up 10.1% (13.7% in CC terms). In rupee terms, revenue grew 19.4% in the year. CME segment grew 9% (13.4% in CC) while enterprise grew 10.9% (13.9% in CC). The company mentioned that in enterprise segment retail & manufacturing reported strong growth in FY23. EBIT margin of the company declined 320 bps to 11.4% in FY23
- The company indicated that the pipeline is robust and client conversation are positive. TechM said that in the past it has invested in some capabilities like metaverse, cloud, blockchain quantum computing and it is yielding good results for TechM. However, it mentioned that client decision making has been on a slower lane in the last couple of quarters. The company is also added that this is due to approval cycles getting longer as clients are now scrutinising budgets more minutely. Hence, it is causing a delay in decision making at their end. The company mentioned that it is likely to see similar patterns in H1FY24 while it is hopeful of a recovery of the same in H2FY24
- The company mentioned that it would like to capitalise on this opportunity (in terms of weak macros) to go back to the drawing board and prepare itself for a recovery whenever it takes place. TechM indicated there are certain opportunities, which are still relevant such as i) cloud penetration is still at a lower side and it is a multi-year opportunity for them ii) 5G penetration is still lower and there is a significant scope available for growth ahead. The company mentioned that it has faced similar situation (weak macros) in the past as well and it is not something new that they are facing and they would like to calibrate their investments considering recovery. The company is planning to double down its investments in people in capabilities. The company also indicated that now Japan and Middle East are its new priority areas for investments. The company mentioned that client thrust of moving from legacy to digital continues
- The company indicated broad sentiments in terms of technology use as an enabler especially in cost take out programs continues to find takers while transformation could be delayed. TechM indicated a few large deals, which it has signed are delayed due to in some cases, clients re-looking their budgets while in few cases, clients themselves are going though restructuring of their business

- The company mentioned that it has seen consistent growth in its telecom business in the last few years and revenue run rate of 5G business (where they help telecom operators to roll out 5G services) has been on the rise and it is now touching US\$1 bn annually. The company indicated that it is investing in technology agnostic solutions over the years, which includes software, network management, network efficiency, customer experience etc, which is a key differentiator for it compared to the competition. The company mentioned that it is a market leader in this space and quarterly fluctuation in revenues is not impacting them much. The company indicated that it has got 100 bps positive impact on pricing in the last fiscal i.e., FY23. However, considering the weak macros, it mentioned that there is a limited opportunity for a price hike and prices are likely to be stable at this point of time
- The company indicated that its EBIT margins in FY23 were down 320 bps and majority of the headwinds were i) (-300 bps) due to wage hikes and backfilling costs due to attrition ii) (- 110 bps) due to SG&A normalisation iii) (-50 bps) due to M&A related costs iv) (-70 bps) on large deal related costs, which were negated by some tailwinds such as i) +100 bps pricing increase ii) +80 bps on lower subcontractor costs iii) +30 bps offshoring benefit
- The company reiterated that it is focused on margin improvement and expects a margin recovery to pick up in H2FY24 when demand is expected to pick up. The margin improvement levers are the same that it mentioned previously: i) decline in sub-contractor cost, ii) benefits from large deal ramp up, iii) increase in offshoring, pyramid optimisation and iv) pruning of low margin business. The company also mentioned that it will automate some of the processes, which will also aid in margin expansion. TechM mentioned that it will roll out wage hikes in a staggered way over two to four quarters in FY24
- The company's top five/10 client's revenue contribution declined for a fourth successive quarter. The company revenue from top five/10 clients declined by 4.9% & 2.4% QoQ, respectively. TechM mentioned that the top client's revenue decline has almost bottomed out
- The company missed its guided range TCV wins of US\$700-1000 mn during the quarter. TechM in Q4 won a TCV of US\$592 mn, down 25.5% QoQ & 41.4% YoY. The company mentioned that the uncertain macros are leading to delayed decision making and was also cautious behaviour by clients that has impacted the deal wins. TechM also mentioned that deal signings could be little soft in H1FY24 due to delayed decision making from clients
- LTM attrition during the quarter declined 250 bps QoQ to 14.8%. Utilisation of the company during the quarter improved 10 bps QoQ to 86.5%
- The company's net headcount during the quarter declined by 4,668 bringing the total employee headcount to 152,400 employees. The company mentioned that net decline in employees is due to lower backfilling of open positions through lateral hirings. The company mentioned that its internal fulfilment has increased from 46% to 71% with upskilling & training of employees and also attrition level has declined leading to net decline in employees
- The company during the quarter declared a final dividend of ₹ 32 per share taking the total dividend announced for FY23 to ₹ 50 per share

🕖 Result Update | Tech Mahindra

	Q4FY23	Q4FY23E	Q4FY22	YoY (%)	Q3FY23	QoQ (%)	Comments
Revenue	13,718	13,723	12,116	13.2	13,735	(0.1)	Revenue grew by 0.3% QoQ in CC terms
Employee expenses	9,748	9,771	8,560	13.9	9,794	(0.5)	
Gross Margin	3,970	3,952	3,556	11.6	3,941	0.7	
Gross margin (%)	28.9	28.8	29.3	-41 bps	28.7	25 bps	
SG&A expenses	1,949	1,825	1,468	32.8	1,797	8.5	
EBITDA	2,021	2,127	2,088	(3.2)	2,144	(5.8)	
EBITDA Margin (%)	14.7	15.5	17	-250 bps	15.6	-88 bps	
Depreciation & amortisation	490.2	508	484.2	1.2	498.1	(1.6)	
EBIT	1,530	1,619	1,604	(4.6)	1,646	(7.0)	
EBIT Margin (%)	11.2	11.8	13	-208 bps	12.0	-83 bps	EBIT margin declined due to the impact of -60 bps of currency headwinds & -90bps due to increase in SG&A expense mitigated by the tailwinds of +70bps lower sub-contractor cost & operational efficiency
Other income (less interest)	212	135	265	(19.8)	134	57.9	
PBT	1,742	1,754	1,869	(6.8)	1,780	(2.1)	
Tax paid	400	479	328	21.9	486	(17.7)	
PAT	1,118	1,277	1,506	(25.8)	1,297	(13.8)	

e: Company, ICICI Direct Research

Exhibit 2: Change in e	stimates						
		FY24E FY25E			FY25E		Comments
(₹ Crore)	Old	New %	Change	Old	New %	Change	
Revenue	57,544	56,199	-2.3	62,007	62,605	1.0	Numbers re-aligned due to weak near term outlook and lower than guided new bookings
EBIT	7,193	6,688	-7.0	8,619	8,330	-3.3	
EBIT Margin (%)	12.5	11.9	-60 bps	13.9	13.3	-59 bps	
PAT	6,531	5,683	-13.0	7,615	6,649	-12.7	
EPS (₹)	67.0	58.3	-13.0	78.2	68.3	-12.7	

Source: Company, ICICI Direct Research

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Key Metrics

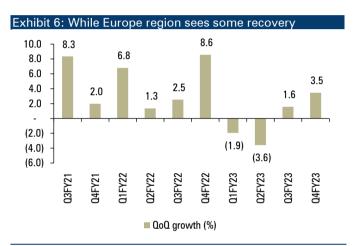




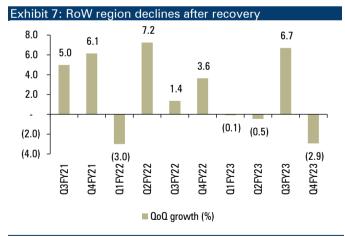
Source: Company, ICICI Direct Research



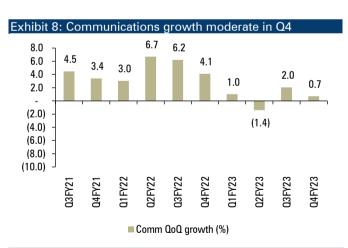
Source: Company, ICICI Direct Research



Source: Company, ICICI Direct Research



Source: Company, ICICI Direct Research

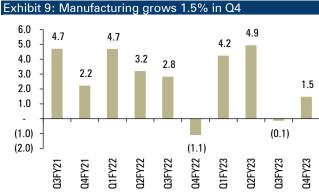


Source: Company, ICICI Direct Research

Source: Company, ICICI Direct Research

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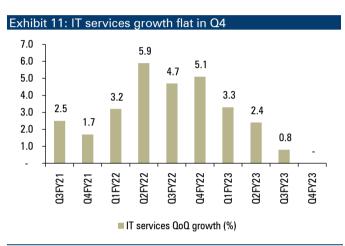
ICICI Securities | Retail Research



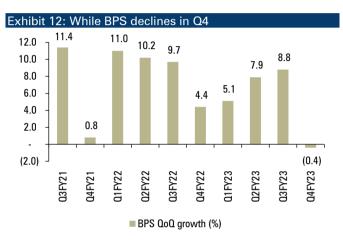


Manufacturing QoQ growth (%)

Source: Company, ICICI Direct Research

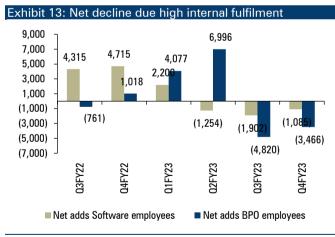


Source: Company, ICICI Direct Research

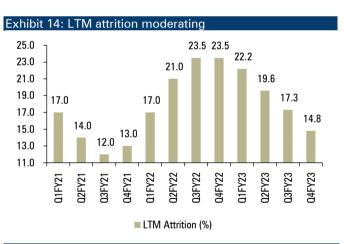


BFSI QoQ growth (%)

Source: Company, ICICI Direct Research



Source: Company, ICICI Direct Research



Source: Company, ICICI Direct Research

Source: Company, ICICI Direct Research

ICICI Direct Research

0.3

04FY23

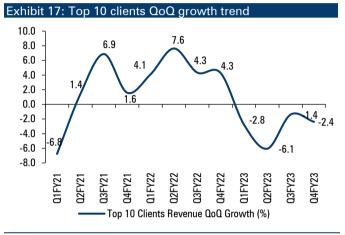
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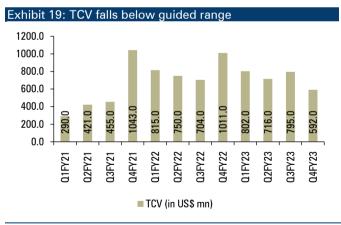


Top clients impacted by internal restructuring

Source: Company, ICICI Direct Research



Source: Company, ICICI Direct Research



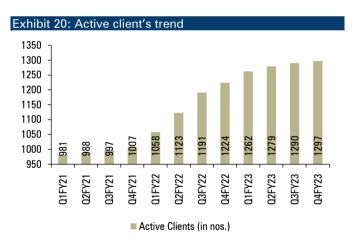
Source: Company, ICICI Direct Research

Source: Company, ICICI Direct Research





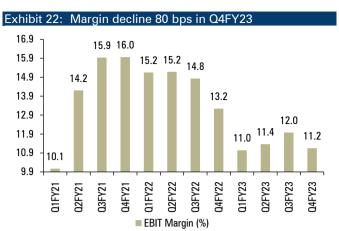
Source: Company, ICICI Direct Research



Source: Company, ICICI Direct Research



Sub contractor costs as % of sales



Source: Company, ICICI Direct Research

Source: Company, ICICI Direct Research

Financial summary

xhibit 23: Profit and lo	oss stater	nent		₹ cror
(Year-end March)	FY22	FY23	FY24E	FY25E
Net sales	44,646	53,290	56,199	62,605
Growth (%)	18	19	5	11
COGS (employee expenses)	30,972	38,120	39,620	43,632
Gross profit	13,674	15,170	16,579	18,973
S,G&A expenses	5,654	7,142	7,868	8,452
Total Operating Expenditure	36,626	45,261	47,488	52,084
EBITDA	8,020	8,029	8,711	10,521
Growth (%)	17	0	8	21
Depreciation	1,520	1,957	2,023	2,191
Interest	163	326	326	326
Other Income	1,112	965	1,187	816
PBT	7,449	6,711	7,549	8,820
Total Tax	1,822	1,589	1,812	2,117
Exceptional item	-	-	-	-
PAT	5,566	4,831	5,683	6,649
Growth (%)	26	(13)	18	17
EPS (₹)	63.1	54.8	58.3	68.3

Exhibit 24: Cash flow sta	itement			₹ crore
(Year-end March)	FY22	FY23	FY24E	FY25E
Profit before Tax	7,449	6,711	7,549	8,820
Add: Depreciation	1,520	1,957	2,023	2,191
(Inc)/dec in Current Assets	(3,362)	(2,158)	(950)	(2,089
Inc/(dec) in CL and Provisions	1,928	312	648	1,427
Taxes paid	(2,314)	(1,993)	(1,812)	(2,117
CF from operating activities	5,285	5,572	6,896	8,042
(Inc)/dec in Investments	1,188	530	-	-
(Inc)/dec in Fixed Assets	(835)	(969)	(1,071)	(1,193
Others	108	145	888	517
CF from investing activities	482	(279)	(183)	(676
Issue/(Buy back) of Equity	87	44	-	
Inc/(dec) in loan funds	(163)	(159)	-	
Dividend paid & dividend tax	(3,981)	(4,263)	(2,557)	(2,992
Inc/(dec) in debentures	-	-	-	
Finance charges	(123)	(257)	(326)	(326
CF from financing activities	(4,667)	(5,078)	(3,233)	(3,667
Net Cash flow	1,100	215	3,481	3,698
Cash by acquisition	-	-	-	
Opening Cash	2,690	3,975	4,255	7,735
Cash carried to B/S	3,975	4,255	7,735	11,433

Source: Company, ICICI Direct Research

Exhibit 25: Balance she	eet			₹ cro
(Year-end March)	FY22	FY23	FY24E	FY25E
Liabilities				
Equity Capital	439	440	440	440
Share application money	-	-	-	-
Reserve and Surplus	26,447	27,485	30,610	34,267
Total Shareholders funds	26,886	27,925	31,050	34,707
Minority Interest	495	470	496	522
Total Debt	1,582	1,578	1,578	1,578
Other long term liabilities	4,843	4,309	4,309	4,309
Total Liabilities	33,806	34,282	37,433	41,115
Assets				
Net Block	3,620	3,959	3,357	2,708
Capital WIP	165	84	84	84
Investments	4,884	3,388	3,359	3,330
Deferred tax assets	819	1,297	1,297	1,297
Goodwill on consolidation	7,426	7,666	7,666	7,666
Debtors	11,934	12,883	13,586	15,135
Loans and Advances (short	-	-	-	-
Other non-current assets	4,198	4,767	4,769	4,770
Cash	3,975	4,255	7,735	11,433
Other current assets	4,071	4,490	4,735	5,274
Total Current Assets	24,457	24,434	28,863	34,649
Trade payables	4,095	4,385	4,624	5,151
Current liabilities	6,299	6,856	7,230	8,054
Provisions	672	631	666	742
Total Current Liabilities	11,065	11,872	12,520	13,947
Application of Funds	33,806	34,282	37,433	41,115

Source: Company, ICICI Direct Research

Source: Company, ICICI Direct Research

(Year-end March)	FY22	FY23	FY24E	FY25E
Per share data (₹)				
EPS	63.1	54.8	58.3	68.
Cash EPS	80.3	69.7	79.1	90.
BV	304.8	286.7	318.7	356.
DPS	45	50	26	3
Cash Per Share	45.1	43.7	79.4	117.
Operating Ratios (%)				
EBITDA Margin	18.0	15.1	15.5	16.
PAT Margin	12.5	9.1	10.1	10.
Return Ratios (%)				
RoE	20.7	17.3	18.3	19.
RoCE	22.5	20.5	21.0	22.
RolC	25.8	22.4	24.9	31.
Valuation Ratios (x)				
P/E	16.2	18.7	17.5	15.
ev / Ebitda	11.6	11.7	10.4	8.
EV / Net Sales	2.1	1.8	1.6	1.
Market Cap / Sales	2.2	1.9	1.8	1.
Price to Book Value	3.4	3.6	3.2	2.
Solvency Ratios				
Debt/EBITDA	0.2	0.2	0.2	0.
Debt/Equity	0.1	0.1	0.1	0.
Current Ratio	1.5	1.5	1.5	1.
Quick Ratio	1.4	1.5	1.5	1.

Source: Company, ICICI Direct Research

Exhibit 27: ICICI	Direct	cover	age uni	iverse (IT)	I											
						EPS (₹)			P/E		R	RoCE (x)			RoE(x)	
Company Name	СМР	TP (₹)	Rating	Mcap (₹)	FY23	FY24E	FY25E	FY23	FY24E	FY25E	FY23	FY24E	FY25E	FY23	FY24E	FY25E
HCL Tech (HCLTEC)	1,064	1,220	BUY	2,88,734	54.8	58.7	64.4	19.4	18.1	16.5	27.1	28.4	30.6	22.7	23.2	24.8
Infosys (INFTEC)	1,253	1,600	BUY	5,24,517	57.6	64.5	73.1	21.7	19.4	17.1	38.5	37.8	39.3	31.8	32.5	33.4
TCS (TCS)	3,216	3,720	BUY	11,76,751	115.2	129.6	143.1	27.9	24.8	22.5	56.0	54.6	52.4	46.6	45.6	43.3
Tech M (TECMAH)	1,023	900	Reduce	99,519	54.8	58.3	68.3	18.7	17.5	15.0	20.5	21.0	22.2	17.3	18.3	19.2
Wipro (WIPRO)	385	420	HOLD	2,11,029	20.7	22.2	26.4	18.6	17.3	14.6	15.8	14.5	15.2	14.5	13.6	14.0
LTIM (LTINFO)	4,419	5,320	BUY	1,30,712	148.8	175.0	213.4	29.7	25.2	20.7	32.4	32.5	34.2	26.6	27.0	28.3
Coforge (NIITEC)	4,183	4,725	BUY	25,476	111.5	165.0	189.4	37.5	25.3	22.1	27.9	30.3	29.9	22.5	28.1	27.4
TeamLease (TEASER)*	2,125	2,335	HOLD	3,633	73.7	77.5	93.4	28.9	27.4	22.8	15.5	14.3	14.9	15.3	14.0	14.5
Infoedge (INFEDG)*	3,772	3,265	HOLD	47,404	52.1	54.6	58.2	72.4	69.1	64.8	6.3	6.3	6.5	4.7	4.8	4.9

Source: Company, ICICI Direct Research, * FY23 EPS is estimated

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RATING RATIONALE

ICICI Direct endeavours to provide objective opinions and recommendations. ICICI Direct assigns ratings to its stocks according to their notional target price vs. current market price and then categorizes them as Buy, Hold, Reduce and Sell. The performance horizon is two years unless specified and the notional target price is defined as the analysts' valuation for a stock

Buy: >15%

Hold: -5% to 15%;

Reduce: -15% to -5%;

Sell: <-15%



Pankaj Pandey

Head – Research

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ANALYST CERTIFICATION

I/We, Sameer Pardikar, MBA, Sujay Chavan, MMS, Research Analysts Research Analysts, authors and the names subscribed to this report, hereby certify that all of the views expressed in this research report accurately reflect our views about the subject issuer(s) or securities. We also certify that no part of our compensation was, is, or will be directly or indirectly related to the specific recommendation(s) or view(s) in this report. It is also confirmed that above mentioned analysts of this report have not received any compensation from the companies mentioned in the report in the preceding twelve months and do not serve as an officer, director or employee of the companies mentioned in the report.

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