

**Escalation Matrix:**

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Mr. Rakesh Seth	ICICI Securities Ltd Shree Sawan Knowledge Park, Plot No. D-507 TTC Industrial Area, MIDC Turbhe Navi Mumbai – 400 705	18601231122	helpdesk@icicidirect.com
Head of Customer care	Mr. N Ravi	ICICI Securities Ltd Shree Sawan Knowledge Park, Plot No. D-507 TTC Industrial Area, MIDC Turbhe Navi Mumbai – 400 705	022-40701000	coo@icicidirect.com
Compliance Officer	Mr. Anoop Goyal	ICICI Securities Ltd Shree Sawan Knowledge Park, Plot No. D-507 TTC Industrial Area, MIDC Turbhe Navi Mumbai – 400 705	022- 71840252	COMPLIANCEOFFICER @icicisecurities.com
CEO	Mr. Vijay Chandok	ICICI Securities Ltd Shree Sawan Knowledge Park, Plot No. D-507 TTC Industrial Area, MIDC Turbhe Navi Mumbai – 400 705	022- 71840157	isec.ceo@icicisecurities.com

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