

Registered Office Details:

Stock Broker Name	Registration No.	Registered Address	Branch Address	Contact No.	Email Id
ICICI Securities Limited	INZ000183631	ICICI Venture House, Appasaheb Marathe Marg, Mumbai - 400025, India,	https://www.icicisecurities.com/BranchLocator.aspx	022 - 40701000	complianceofficer@icicisecurities.com
ICICI Securities Limited	INA000000094	ICICI Venture House, Appasaheb Marathe Marg, Mumbai - 400025, India	NA	022 - 68077100	mfadvisory@icicisecurities.com
ICICI Securities Limited	INH000000090	ICICI Venture House, Appasaheb Marathe Marg, Mumbai - 400025, India	NA	022 - 68077100	complianceofficer@icicisecurities.com

Escalation Matrix for Stock Broking:

Details	Contact Person	Address	Contact No.	Working Days	Email Id
Customer Care	Mr. Sarfraz N Vanoo	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 3355 1122 / 1860 123 1122	Monday to Friday 8:00AM to 7:00PM	helpdesk@icicidirect.com
Head-Customer Service & Experience	Mr. Drupad Shah	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 40701000	Monday to Friday 9:00AM to 6:00PM	coo@icicidirect.com

CEO	Mr. T. K. Srirang	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 69997075	Monday to Friday 9:00AM to 6:00PM	to isecceo@icicisecurities.com
Compliance Officer	Ms. Mamta Shetty	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 69997051	Monday to Friday 9:00AM to 6:00PM	to complianceofficer@icicisecurities.com

Escalation Matrix for Investment Adviser (IA):

Details	Contact Person	Address	Contact No.	Working Days	Email Id
Customer Care	Mr. Bhavesh Soni	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 68077400	Monday to Friday 8:00AM to 7:00PM	to mfadvisory@icicisecurities.com
Head of Customer Service	Mr. Drupad Shah	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 40701000	Monday to Friday 9:00AM to 6:00PM	to coo@icicidirect.com
Compliance Officer	Mr. Nirav Shah	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 40840336	Monday to Friday 9:00AM to 6:00PM	to complianceofficer@icicisecurities.com
CEO	Mr. T. K. Srirang	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 69997075	Monday to Friday 9:00AM to 6:00PM	to isecceo@icicisecurities.com

Principal Officer	Mr. Ketan Karkhanis	ICICI Venture House, Appasaheb Marathe Marg, Mumbai - 400025, India	022 - 68077100	Monday to Friday 9:00AM to 6:00PM	to mfadvisory@icicisecurities.com
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Escalation Matrix for Research Analyst (RA):

Details	Contact Person	Address	Contact No.	Working Days	Email Id
Customer Care	Mr. Bhavesh Soni	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 68077400	Monday to Friday 8:00AM to 7:00PM	to helpdesk@icicidirect.com
Head of Customer Service	Mr. Drupad Shah	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 40701000	Monday to Friday 9:00AM to 6:00PM	to coo@icicidirect.com
Compliance Officer	Mr. Atul Agrawal	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 40840336	Monday to Friday 9:00AM to 6:00PM	to complianceofficer@icicisecurities.com
CEO	Mr. T. K. Srirang	ICICI Securities Limited UNIT NO. 401, 501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706	022 - 69997075	Monday to Friday 9:00AM to 6:00PM	to secceo@icicisecurities.com
Principal Officer	Mr. Pankaj Pandey	ICICI Venture House, Appasaheb Marathe Marg, Mumbai - 400025, India	022 - 68077100	Monday to Friday 9:00AM to 6:00PM	to helpdesk@icicidirect.com

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For Online Dispute Resolution platform - [Smart ODR \(https://smartodr.in/login\)](https://smartodr.in/login)

Key Managerial Personnel Details:

Sr. No.	Name of the Individual	Designation	Contact No.	Email Id
1	Mr. T. K. Srirang	MD & CEO	022 - 69997075	isecceo@icicisecurities.com
2	Mr. Ajay Saraf	Whole-time Director	022 - 69997054	iseced@icicisecurities.com
3	Mr. Harvinder Jaspal	Chief Financial Officer	022 - 69997051	iseccco@icicisecurities.com
4	Mr. Raju Nanwani	Company Secretary	022 - 68077100	iseccs@icicisecurities.com
5	Mr. Sanjaykumar Tiwari	Chief Information Security Officer	022 - 3355 1122 / 1860 123 1122 (Option 1)	ciso@icicisecurities.com